RAILROAD COMMISSION OF TEXAS GAS SERVICES DIVISION

GAS UTILITIES INFORMATION BULLETIN

No. 701



RAILROAD COMMISSION OF TEXAS

Michael L. Williams, Chairman Charles R. Matthews, Commissioner Tony Garza, Commissioner

Steve Pitner
Director
Gas Services Division

June 10, 2002

TABLE OF CONTENTS

SECTION	<u>PAGE</u>	
SECTION 1 - NEW APPEALS AND APPLICATIONS FILED	2)
SECTION 2 - APPEALS AND APPLICATIONS SET FOR HEARING	2)
SECTION 3 - STATUS OF PENDING CASES	3	,
SECTION 4 - NOTICES OF DISMISSAL	3	;
SECTION 5 - ORDERS OF THE COMMISSION	4	ļ
SECTION 6 - MISCELLANEOUS	4-12	,

SECTION 1 NEW APPEALS AND APPLICATIONS FILED

DOCKET NO. - 9309

CAPTION -- EPGT Texas Pipeline, L.P.

DATE FILED -- May 24, 2002 FILED BY -- Carol F. Melcher EXAMINER -- Mark Evarts

SECTION 2

APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE

None at this time.

SECTION 3 STATUS OF PENDING CASES

COMPLAINT BY CHUCK GABBERT

GAS UTILITIES DOCKET NO. 9254

AGAINST RELIANT ENERGY ENTEX

ORDER DENYING MOTION FOR REHEARING

Notice of Open Meeting to consider this Order was duly posted with the Secretary of State within the time period provided by law pursuant to TEX. GOV'T CODE ANN. Chapter 551, et seq. (Vernon 1994 & Supp. 2002).

On March 5, 2002, the Railroad Commission of Texas (Commission) signed its Final Order in this docket. On March 8, 2000, the Commission mailed copies of the Final Order to all parties. Pursuant to TEX. GOV'T CODE ANN. §2001.142(c) (Vernon 2000), the parties are presumed to have been notified of the Commission Order on March 11, 2002.

On March 28, 2002, Chuck Gabbert (Complainant) timely filed a Motion for Rehearing. On April 8, 2002, Reliant Energy Entex timely filed a Response to Motion for Rehearing. The Commission finds that the Motion for Rehearing does not raise any new meritorious issues of fact or law that require rehearing.

IT IS THEREFORE ORDERED BY THE RAILROAD COMMISSION OF TEXAS THAT the Complainant's Motion for Rehearing is **DENIED**.

SIGNED this 4th day of June, 2002.

1-1

RAILROAD COMMISSION OF TEXAS

/8/
CHAIRMAN MICHAEL L. WILLIAMS
/s/
COMMISSIONER CHARLES R. MATTHEWS
/s/
COMMISSIONER TONY GARZA
ATTEST:
/s/
SECRETARY

SECTION 4 NOTICES OF DISMISSAL

None at this time.

SECTION 5 ORDERS OF THE COMMISSION

None at this time.

SECTION 6 MISCELLANEOUS

STEVE PITNER, GAS SERVICES DIVISION DIRECTOR

1. OFFICE OF THE DIRECTOR

A. Publications

- Texas Utilities Code Titles 3 and 4. Special Rules of Practice and Procedure and Substantive Rules -\$15.00
- 2. a. Annual Report for Fiscal Year 2001 Now available via the Commission's website at:

http://www.rrc.state.tx.us/divisions/gs/tablecontents01.html

- a. Annual Report for Fiscal Year 2000 \$17.00 (includes statistical data for 1999)
- b. Annual Report for Fiscal Year 1999 \$9.00 (includes statistical data for 1998)
- c. Annual Report for Fiscal Year 1998 \$7.00 (includes statistical data for 1997)
- 3. January 2000 Pipeline Safety Rules \$24.00, includes: 49 CFR 191 & 192 and 16 TAC Sections 7.70-7.74 (gas) 49 CFR 193 (LNG); 49 CFR 195 and 16 TAC Sections 7.80-7.87 (hazardous liquids); 49 CFR 40 and 199 (drug testing).
- 4. Distribution and/or Gas Transmission Review forms for Adequacy of Operation, Maintenance and Emergency Manual To obtain a copy of review forms at no charge, send a request with a self addressed envelope (10" x 13"preferably) with \$0.98 postage.
- 5. Six MCF Monthly Residential Gas Bill Analysis for Twenty-five Texas Cities \$2.00 Now available via the Commission's website at: http://www.rrc.state.tx.us/divisions/gs/rap/sixmcf.html

Anyone who wishes to obtain a copy of any of the publications or maps listed in Section A should contact the Gas Services Division, P. O. Box 12967, Austin, Texas 78711-2967, (512) 463-7167.

B. <u>Interest Rate on Customer Deposits</u>

We have been advised by the Public Utility Commission that the interest rate to be applied to customer deposits in calendar year 2002 is 6.00%. All gas utilities should use this rate.

2. PIPELINE SAFETY SECTION

 A. Austin Headquarters - William B. Travis Building 1701 North Congress, (78701)
 PO Box 12967
 Austin, Texas 78711-2967 Telephone (512) 463-7058

> Mary L. McDaniel, P.E., Assistant Director William (Bill) Dase, Jr., P.E., Engineer Terry Pardo, P.E., Engineer K. David Born, Field Operations Manager Lee Thying, P.E., Engineer Maurice Curd, Program Administrator

Amarillo Region 1 - 7102 IH-40 West, Bldg. C., Amarillo, Texas 79106 Telephone (806) 468-7486

Alan Mann, Engineering Specialist

Midland Region 2 - Petroleum Building, 214 West Texas, Suite 803, Midland, Texas 79701 Telephone (915) 570-5884

Glenn Taylor, Area Supervisor (Midland/Amarillo) Larry Felio, P.E., Engineer Keith Smith, Engineering Specialist Tim Murray, Engineering Specialist (Abilene)

Kilgore Region 3 - 619 Henderson Boulevard, Kilgore, Texas 75662 Telephone (903) 984-8581

Bob Oldham, Engineering Specialist James Alexander, Engineering Specialist Jerry Hill, Engineering Specialist

Austin Region 4 - 1701 North Congress, P. O. Box 12967, Austin, Texas 78711 Telephone (512) 463-7050

Kendall Smith, Area Supervisor Johnny Burgess, Engineering Specialist Mark Arguelles, Program Administrator

Houston Region 5 -1706 Seamist Drive, Ste 501, Houston, Texas 77008-3135 Telephone (713) 869-8425

Danny Nichols, Area Supervisor Jerry Hoff, Engineering Specialist Jim Arnold, Engineering Specialist Randy Vaughn, Engineering Specialist Gregory Johnson, Engineering Specialist Frank Henderson, Engineering Specialist John Jewett, Engineering Assistant

Dallas Region 6 -1546 Rowlett Rd., Suite 107, Garland, Texas 75043 Telephone (972) 240-5757

Jody Kerl, P.E., Area Supervisor (Dallas/Kilgore) M. Kathryn Williams-Guzman, Engineering Specialist San Sein, Engineering Specialist Terry Sullivan, Engineering Assistant

Corpus Christi Region 7 -10320 IH-37, P.O. Box 10307, Corpus Christi, Texas 78460-0307 Telephone (361) 242-3117

Don Gault, Area Supervisor Steven Rios, Engineering Specialist Jesse Cantu, Jr., Engineering Specialist Ronda Lauderman, Engineering Assistant

B. Monthly Summary (March)

No. of distribution safety evaluations - 98 No. of transmission safety evaluations - 70 No. of liquid safety evaluations - 27 No. of leak/calls - 42 No. of accident investigations - 6

No. of special investigations - 28

C. Reporting of Pipeline Accidents

1) <u>NATURAL GAS</u>

Accidents on intrastate gas systems involving \$5,000 property damage, a fatality or injuries, gas ignition, or that are judged significant must be reported by telephone within two hours, and the written report filed within thirty (30) days. Call the 24-hour emergency phone number (512)463-6788 to report an accident. For your convenience this priority phone line is used only to report emergencies.

2) HAZARDOUS LIQUIDS

Accidents on intrastate hazardous liquid pipelines reportable under 49 CFR Sections 195.50 and 195.52 and 16 TAC Section 7.84(a) must be reported by telephone within two hours and the required written report filed within thirty (30) days. Call the 24-hour emergency phone number (512)463-6788 to report an accident. For your convenience this priority phone line is used only to report emergencies.

Rules and Regulations:

[Federal Register: June 5, 2002 (Volume 67, Number 108)]

[Notices]

[Page 38698-38699]

From the Federal Register Online via GPO Access [wais.access.gpo.gov]

[DOCID:fr05jn02-82]

DEPARTMENT OF TRANSPORTATION

Research and Special Programs Administration

Pipeline Safety: Revised Natural Gas Transmission Pipeline Incident and Annual Report Forms

AGENCY: Research and Special Programs Administration (RSPA), DOT.

ACTION: Notice; issuance of an advisory bulletin.

SUMMARY: The Research and Special Programs Administration's (RSPA), Office of Pipeline Safety (OPS), advises owners and operators of natural gas transmission pipeline operators of changes in the annual report and incident reporting forms.

FOR FURTHER INFORMATION CONTACT: Roger Little, (202) 366-4569, or by e-mail, roger.little@rspa.dot.gov. This document can be viewed at the OPS home page at http://ops.dot.gov.

SUPPLEMENTARY INFORMATION:

I. Background

In a Federal Register notice on August 2, 2000, (65 FR 47585) RSPA/OPS proposed to revise the incident and annual reports for gas transmission and gathering systems. After considering public comments, RSPA/OPS published a Federal Register notice on May 8, 2001 (66 FR 23316) to revise forms RSPA F 7100.2, Incident Report for Gas Transmission and Gathering Systems, and RSPA F 7100.2-1, Annual Report for Gas Transmission and Gathering Systems for use by operators in filing reports due on or after January 1, 2002.

The Federal pipeline safety regulations require gas transmission pipeline operators to file incident reports as specified at 49 CFR 191.15 and annual reports as specified at 49 CFR 191.17. The information collected on natural gas pipeline systems and incidents are an important source of data for identifying safety trends and for managing RSPA/OPS pipeline safety programs.

The studies of natural gas transmission pipeline incident report information revealed deficiencies in the data collected on these

BULLETIN NO. 701

forms.

In addition, the National Transportation Safety Board (NTSB) and the General Accounting Office have urged RSPA/OPS to revise the information collected on the natural gas pipeline incident and annual report forms to improve its usefulness. NTSB Safety Recommendation P-96-1 suggests that RSPA/OPS:

* * * develop within 1 year and implement within 2 years a comprehensive plan for the

[[Page 38699]]

collection and use of gas and hazardous liquid pipeline accident data that details the type and extent of data to be collected, to provide [RSPA] with the capability to perform methodologically sound accident trend analyses and evaluations of pipeline operator performance using normalized accident data.

Additional information is needed on natural gas transmission operator annual reports for normalizing the incident information and for adequately characterizing the nation's natural gas pipeline infrastructure. RSPA/OPS worked with representatives of the Interstate Natural Gas Association of America and the American Gas Association to review the natural gas transmission incident and annual report forms to make the information collected more useful to industry, government, and the public.

RSPA/OPS has revised the incident and annual report forms to improve the usefulness of the reported data. The failure cause categories have been expanded from five to 25 on the incident report. The annual report form includes two new sections: (1) Mileage by decade of installation and (2) mileage by class location.

II. Advisory Bulletin (ADB-02-01)

To: Owners and Operators of Natural Gas Transmission Systems.

Subject: Revised Natural Gas Transmission Pipeline Incident and Annual Report Forms.

Purpose: To inform gas transmission pipeline owners and operators that revised forms RSPA F 7100.2, Incident Report for Gas Transmission and Gathering Systems, and RSPA F 7100.2-1, Annual Report for Gas Transmission and Gathering Systems, are ready and available for use by natural gas transmission pipeline owners and operators, and accessible from the OPS website.

Advisory: As of January 1, 2002, owners and operators of gas transmission pipeline systems should use only the revised forms RSPA F 7100.2, Incident Report for Gas Transmission and Gathering Systems, and RSPA F 7100.2-1, Annual Report for Gas Transmission and Gathering Systems. As of January 1, 2002, all incidents meeting the reporting criteria in 49 CFR 191.15 are to be reported using the revised form RSPA F 7100.2-1. Beginning March 15, 2002, the annual reports required by 49 CFR 191.17 are to be filed using the revised form RSPA F 7100.2-1.

Forms and instructions are available upon request as described in 49 CFR 191.19 or are downloadable from the OPS home page at http://ops.dot.gov (in the ``FORMS" section under ``ONLINE LIBRARY"). RSPA/OPS is also implementing electronic reporting for natural gas transmission pipeline incidents by January 1, 2002, and for annual reports by January 15, 2002, for the annual report due March 15, 2002.

Details are available on the OPS home page. RSPA/OPS has revised the incident report form to improve the usefulness of incident reporting by expanding the cause categories from five to 25. This will assist in trending and normalization of incident data. The natural gas transmission operator annual report form has also been revised to improve its usefulness. The annual report form includes two new sections: (1) Mileage by decade of installation and (2) mileage by class location.

RSPA/OPS understands that operators may need some time to adjust information collection systems and research the new information requested for the annual report filing. If exact information is unavailable, requests for extensions of the filing date may be made to OPS' Information Resources Manager at (202) 366-4569. Pipeline owners and operators may estimate mileage by decade and mileage by class location.

RSPA/OPS reminds owners and operators to file supplemental written reports (on RSPA Form F7100.2) if additional information on an incident later becomes available.

Owners and operators are reminded that all relevant costs must be included in the estimated property damage total on the initial written incident or accident report as well as on supplemental reports. This includes (but is not limited to) costs of: Property damage to the operator's facilities and to property of others; commodity/product not recovered; facility repair and replacement; gas distribution service restoration and relighting; leak locating; right-of-way clean-up, and environmental clean-up and damage. Facility repair, replacement, or change that is not necessitated by the incident should not be included.

Issued in Washington, DC on May 29, 2002.

Stacey L. Gerard,

Associate Administrator for Pipeline Safety.

BULLETIN NO. 701

[FR Doc. 02-14047 Filed 6-4-02; 8:45 am]

BILLING CODE 4910-60-P

[Federal Register: June 13, 2002 (Volume 67, Number 114)]

[Notices]

[Page 40768-40770]

From the Federal Register Online via GPO Access [wais.access.gpo.gov]

[DOCID:fr13jn02-153]

DEPARTMENT OF TRANSPORTATION

Research and Special Programs Administration

Pipeline Safety: Gas and Hazardous Liquid Pipeline Mapping

AGENCY: Research and Special Programs Administration (RSPA), DOT.

ACTION: Notice; issuance of advisory bulletin.

SUMMARY: The Research and Special Programs Administration's (RSPA) Office of Pipeline Safety (OPS) is issuing this advisory to gas distribution, gas transmission, and hazardous liquid pipeline systems. Owners and operators should review their information and mapping systems to ensure that the operator has clear, accurate, and useable information on the location and characteristics of all pipes, valves, regulators, and other pipeline elements for use in emergency response, pipe location and marking, and pre-construction planning. This includes ensuring that construction records, maps, and operating history are readily available to appropriate operating, maintenance, and emergency response personnel.

FOR FURTHER INFORMATION CONTACT: Richard Huriaux, (202) 366-4565; Steve Fischer, (202) 366-6267; or by e-mail, steve.fischer@rspa.dot.gov. This document can be viewed at the OPS home page at http://ops.dot.gov.

SUPPLEMENTARY INFORMATION:

I. Background

The need for accurate maps of pipeline systems has been highlighted by pipeline accidents in which the lack of accurate maps contributed to an accident or inhibited effective emergency response. The National Transportation Safety Board's (NTSB) Safety Recommendation P-87-34 urged RSPA to revise the pipeline safety regulations ``to require that gas company system maps and records be maintained accurately to identify the locations, size, and operation[al] pressure of all their pipelines." Most recently, in Safety Recommendation P-97-19, NTSB emphasized the need for RSPA/OPS to ``develop mapping standards for a common [pipeline] mapping system, with a goal to actively promote its widespread use." NTSB recommends that pipeline mapping should consider

the amount of detail and the accuracy of information necessary for effective use.

These recommendations resulted from a series of accidents in which a lack of accurate maps played a role. A typical problem described by the NTSB included workers at a college campus in Connecticut that searched for more than a half hour to find the shut-off valve after excavation damage to a telephone cable. The gas line and valves were not marked on maps. Another was the 1996 gas explosion in San Juan, Puerto Rico, which resulted in 33 fatalities and 69 injuries. A lack of accurate information on and maps of the underground piping system was cited as a factor contributing to this excavation-caused accident. NTSB noted that damage prevention programs often use many different types of maps, ranging from city road maps to grid systems based on State coordinate systems. Pipeline engineers, maintenance workers, repair crews, and emergency responders are forced to use a variety of data sources to locate underground piping and facilities, including land use maps, zoning maps, tax assessor maps, easement descriptions, highway and transportation network maps, topographic maps, construction permit drawings, construction plans, and aerial photographs.

NTSB also noted that different utilities and pipeline companies may use maps that vary in scale, resolution, data formats, notational

BULLETIN NO. 701

systems, and accuracy. Some pipelines have imaged older paper-based diagrams and maps and some have developed fully digitized mapping systems. The accuracy of the underlying information on these maps is often problematical. For example, the digital maps may not reflect the uncertainties inherent in the original paper source maps. In addition, many mapping systems lack any information on abandoned facilities, without which excavators may mistake the abandoned facility for an active, potentially dangerous, pipeline.

Maps and other locational records maintained by gas companies and other underground facility operators are the most common source of information

[[Page 40769]]

about these facilities. The pipeline safety regulations for both gas and hazardous liquid operators require operators to (1) Maintain current records and maps of the location of their facilities for use in operations, maintenance, and emergency response activities (e.g., surveillance, leak surveys, cathodic protection, abnormal operations response, etc.); (2) establish active damage prevention programs, including participation in local one-call notification programs, outreach to local construction and excavation companies, ensuring accurate location and marking of pipeline facilities, and explanation of this system of markings to persons who give notice of their intent

to excavate near a pipeline; and, (3) hire and train employees and contractors to safely perform their duties, including both routine and emergency operations.

All gas and hazardous liquid pipeline operators must maintain an operating and maintenance plan that includes procedures for making

construction records, maps, and operating history available to appropriate operating personnel to enable them to safely and effectively perform their duties (49 CFR 192.605 and 195.402).

Furthermore, the hazardous liquid pipeline regulations at 49 CFR 195.404 explicitly require that the maps and records must include, at a

minimum, the following information:

- (1) Location and identification of pipeline facilities.
- (2) All crossings of public roads, railroads, rivers, buried utilities, and foreign pipelines.
- (3) The maximum operating pressure of each pipeline.
- (4) The diameter, grade, type, and nominal wall thickness of all pipe. Not all this information need be on maps, but must be readily available to appropriate personnel.

Operators also need to ensure that abandoned facilities are not inadvertently identified as active. This is especially important in locating gas mains and service lines in congested urban environments. Operator maps that are used for one-call response and pipeline location and marking should clearly distinguish pipelines that do or could contain gas or hazardous liquids (pipeline that have not been purged and cleaned and are available for service on short notice) from those lines that are abandoned (purged, cleaned, and pipe ends sealed) and do not contain gas or hazardous liquids.

Operators have a responsibility to maintain construction records, maps, and operating history and to make this information available to appropriate operating personnel to enable them to safely and effectively perform their duties. Therefore, RSPA/OPS is issuing this

advisory bulletin to all pipeline operators to emphasize the operator's responsibility to: (1) Accurately locate and clearly mark key pipeline features and other information needed for effective emergency response on company maps and records; (2) keep these maps and records up-to-date as pipeline construction and modifications take place; (3) be knowledgeable about their abandoned lines and to keep data on their location to further eliminate confusion with active lines during construction or emergency response activities; and (4) communicate pipeline information and maps to appropriate operating, maintenance, and emergency response personnel.

RSPA/OPS has been working to develop a national mapping system for use by Federal and State pipeline inspectors. The National Pipeline Mapping System (NPMS) collects selected data on natural gas transmission and hazardous liquid pipelines. The NPMS data standards are consistent with the policies of the Federal Geographic Data Committee (FGDC) and the mapping application uses commercial mapping software. Although the data submissions to the NPMS are limited in comparison to the requirements for the detailed maps used by pipeline operators, these standards emphasize the importance of using accurate geospatial data, multiuser access, and standardized pipeline mapping data. RSPA's/OPS's intention in creating a mapping standard is to harmonize efforts across federal and state agencies to set criteria for map quality and to have a uniform standard for various mapping purposes.

Another initiative to improve the accuracy of information in pipeline location is RSPA's/OPS's issuance of a Broad Agency Announcement (BAA) for research and development proposals on damage prevention and leak detection, including development of advanced pipe location technologies. Furthermore, RSPA/OPS is finalizing a Cooperative Agreement with the Common Ground Alliance (CGA) to assist with public education at the national, state, and local levels and to provide state and local officials with information and tools to help their residents live safely with pipelines, and to become familiar with pipeline locations. The CGA is examining and promoting practices that have proven to effectively reduce the risk of damage to underground facilities, including pipeline data and mapping systems. We urge all pipeline operators to contribute to pipeline research and development on location

BULLETIN NO. 701

technologies and to work with CGA to improve and standardize pipeline mapping systems. This includes the promotion of consistent mapping symbols for pipeline components and common notational systems.

We are also working with our inspectors and our pipeline safety partners in the National Association of Pipeline Safety Representatives to focus during standard inspections on ensuring that operators are maintaining clear and current records and maps. Moreover, we are also ensuring during inspections of operator qualification programs that pipeline operations and maintenance workers have demonstrated their ability to use company maps and records for timely and decisive emergency response, as well as to support accurate underground facility marking. We recognize that operators and excavators should never rely solely on maps before beginning an excavation near a buried utility, but should fully comply with state underground excavation laws and pipe locating technologies.

II. Advisory Bulletin (ADB-02-03)

To: Owners and Operators of Gas Distribution Systems.

Subject: Gas and Hazardous Liquid Pipeline Mapping.

Purpose: To advise owners and operators of gas distribution, gas

transmission, and hazardous liquid pipeline systems of the need to maintain and review construction records, maps, and operating history, and to make this information available to operating, maintenance, and emergency response personnel.

Advisory: Owners and operators of gas distribution, gas transmission, and hazardous liquid pipeline systems should ensure that accurate construction records, maps, and operating history are available to appropriate operating, maintenance, and emergency response personnel. The maps or associated records should provide the following information:

- (1) Location and identification of pipeline facilities, including key features needed in emergency response.
- (2) Crossings of roads, railroads, rivers, buried utilities, and pipelines.
- (3) The maximum operating pressure of each pipeline.
- (4) The diameter, grade, type, and nominal wall thickness of pipe.

RSPA urges every pipeline operator to (1) accurately locate and clearly mark on company maps and records key pipeline features and other information needed for effective emergency response; (2) keep these maps and records up-to-date as pipeline construction and modifications take place; (3) ensure that

[[Page 40770]]

its personnel are knowledgeable about the location of abandoned pipelines and to keep data on their location in order to further eliminate confusion with active pipelines during construction or emergency response activities; and (4) communicate pipeline information and maps to appropriate operating, maintenance, and emergency response personnel. Operators are also encouraged to collaborate with the Common Ground Alliance and the Federal and State pipeline safety programs to improve all phases of underground facility damage prevention, including improved mapping standards; and to work toward developing and using, to the maximum feasible extent, consistent mapping symbols and notational systems.

Issued in Washington, DC, on June 6, 2002. Stacey L. Gerard,
Associate Administrator for Pipeline Safety.
[FR Doc. 02-14955 Filed 6-12-02; 8:45 am]
BILLING CODE 4910-60-P

3. AUDIT SECTION

A. Maintains headquarters and three district offices as follows:

Headquarters - William B. Travis Building

1701 North Congress, P. O. Box 12967, Austin, Texas 78701 Telephone (512) 463-7022

Ed Abrahamson, Assistant Director

Dallas District- 1546 Rowlett Rd., Suite 107, Garland, Texas 75043 Telephone (972) 240-5757;

Fax (972)303-1897

Stephen Cooper, Auditor Josh Settle, Auditor

Austin District- P. O. Box 12967, Austin, Texas 78711-2967

Telephone (512) 463-7022

Houston District- 1706 Seamist Drive. Suite 501, Houston, Texas 77008-3135

Telephone (713) 869-8425; Fax (713)869-3219

Mark Brock, Supervising Auditor Dale Francis, Auditor Margie Stoney, Auditor Konata Uzoma, Auditor Lekisha Churchwell, Auditor Larry Alcorn, Auditor

B. Gas Utility Tax, Annual Reports and Audit Reports

Questions relating to gas utility tax, annual reports and audit reports, call Shannon L. Miller at (512) 463-7022.

C. Available Information

Copies of company annual reports (1994 to present), as well as information relating to any of the above, A through C, are available for review at the William B. Travis Building, Gas Services Division, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of five days for completion of requests. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022, or Fax your request to (512) 475-3180.

4. REGULATORY ANALYSIS AND POLICY

A. Maintains the following office to assist you:

Headquarters - William B. Travis Building 1701 North Congress, P.O. Box 12967, Austin, Texas 78711 Karl Nalepa, Assistant Director

Telephone (512) 463-7164

B. Gas Utilities Information Bulletin

Published on the Commission's web site at: http://www.rrc.state.tx.us/divisions/gs/rap/rapbls.html.

C. Proposals For Decision

Published on the Commission's web site at: http://www.rrc.state.tx.us/divisions/gs/rap/pfds.html.

D. Tariff Filings

Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Kathy Arroyo, or Sandra Soto at (512) 463-7164.

E. <u>Curtailments</u>

Curtailment questions should be referred to Sandra Soto at (512) 463-7164. Curtailment reports made Monday through Friday, 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7164. Curtailment reports made during hours other than those specified above and holidays, should be made to (512) 463-6788, (512) 896-3863 (digital pager), (512) 892-1772 or (512) 280-5949.

BULLETIN NO. 701

F. Compliance Filings

Questions regarding gas utilities docket compliance filing requirements should be referred to Jackie Standard at (512) 463-7164.

G. Complaints and Inquiries

All complaints and inquiries relating to the gas utility industry should be directed to the Regulatory Analysis and Policy section at (512) 463-7164.

H. Rules and Regulations: None at this time.

5. HEARINGS AND LEGAL ANALYSIS

A. Miscellaneous

Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the Legal Division at (512) 463-7017.

B. Status of Pending Cases

The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the Legal Division at (512) 463-7017.